Transcript – Devin O’Sullivan Video

On a black screen are the following words:

This voice over has been crafted with Devin and the people who love and know him best. It has been recorded straight from Devin’s communication device.

Video begins:

A young man, Devin, is in the front passenger seat. He is wearing a navy shirt with a blue stripe on the arm, and sunglasses, and smiling as he stares out the front window.

Driving the car is another young man, Travis, with a beard and sunglasses.

Voice over: My name is Devin O’Sullivan. My business is called Devin’s Handy Office Help.

Devin and Travis walk towards a van with a sign saying Coffee Cat. There are people inside making coffee and a couple outside waiting for their orders.

Devin and Travis also wait for their orders. The logo on the back of Devin’s t-shirt says Devin’s Handy Office Help with the business mobile number.

Devin takes his order from the people in the van, a tray of four coffees in black cups with the Coffee Cat logo on the side.

We switch to another cafe and its logo on the outside wall says Down Town Expresso Bar.

Devin is inside and puts a tray of four keep cups down on the counter.

Voice over: Can I please order?

Devin waves his credit card over the Eftpos machine being held up by one of the café staff. Travis waits behind him.

We see coffees being made behind the counter as hands press buttons on the machine and hot water showers into a paper cup with lots of steam.

Devin picks up his orders and smiles as he walks out of the café.

Devin and Travis walk into an office and Devin puts the coffees onto the Jarrah reception counter. The receptionist smiles at him as she goes to take them.

Another man and woman come out from their offices to get the coffees. Devin presses a button on his communication device. On the screen of the device, we can see the date and time, 9.30 am Thursday 25 Feb, and a series of buttons with different options. The button Devin presses says: Here is your order, thanks so much.

Voice Over: Here is your order. Thanks so much.

The receptionist is smiling at Travis and Devin with the coffees in front of her. The other staff pick up their coffees.

Voice over: I deliver coffee and food. People text their drink orders to my phone.

Devin has more coffees in a cardboard holder, and with Travis behind him, walks into a shop where he puts them on the counter. He presses his communication device once more. He smiles at the lady behind the counter. Behind Devin we can see lots of outdoor furniture in the shop. The lady smiles her thanks as she takes her coffees. We see the sign Barbeques Galore above the counter as Devin and Travis leave.

From inside the car, we see a street with lots of cars parked on the side and a sign saying Esperance Motor Hotel.

Back at the Coffee Cat van once more Devin and Travis wait to pick up more orders with some other customers. The logo on the van shows a cat in a black beret, sunglasses and skivvy, drinking coffee.

Voice over: I try to make people’s day a bit easier.

It is raining as Devin and Travis head back to the car with Devin carrying the order.

Voice over: Travis and I go to pick up the orders at a few places around town.

Back outside Down Town Expresso Bar a couple are being served their coffee at a table outside.

Staff hand over a cardboard tray of coffees inside. They set out three other cups alongside. Then they put down some keep cups on the counter with the logo Down Town.

Voice Over: We are happy to pick up keep cups because recycling is important.

Devin’s four wheel drive pauses at the order window of The Witches Brew drive through café. A young woman hands over their coffees through the window.

Voice Over: I go to lots of schools with coffee orders for staff.

A wooden sign with a logo of a castle says Castletown Primary School. Inspire, Educate, Succeed.

Devin and Travis both carrying multiple coffees along a covered walkway past a wall hung with student backpacks.

They put the orders on a high table in the staff room and staff begin to gather to take them and pick out some morning tea.

Voice Over: Castletown Primary is a regular customer of mine.

Back in town, Devin and Travis are walking out of the Esperance Lottery Centre & Newsagency. Devin is carrying a folded up newspaper. They get back in the car and then arrive at an office where they walk down a corridor.

Devin puts in on the counter inside an office.

Voice Over: I also pick up the newspaper every day and take it to Chris Harris Dental Surgery, with a coffee. The receptionist takes the paper with a smile and Devin heads out the door where the sign says: Dental Surgery Dr. Christopher Harris & Associates and the office phone number.

On a street lined with pine trees we travel down the road and to a roundabout where a sign says Dempster St and Esperance Bay 1. Devin opens his door. The car is parked near a red Australia post box.

Voice Over: We’ve been going for over five years now.

Devin’s hand opens a personal mail vox where there is a letter inside. He takes it and closes the box and walks back to the car past a wall of private mail boxes.

Voice Over: I do mail deliveries at Swan’s Vet. I save them having to drop off and collect their mail.

Devin and Travis walk into an office with an automatic door. The sign on the door says: Swans Veterinary Services. A ginger and black cat walks on the counter inside. Devin drops off a white container marked Mail. A receptionist smiles and takes the box. Devin takes the box back and out to the car.

In a different location Devin and Travis sit on the opened back door of the four wheel drive. On the pavement in front of them are two green signs saying pick up, and a young woman in a high vis jacket wheels a trolley with crates toward them. Devin lifts packed plastic Woolworths bags from the crates and loads them into the boot.

Voice Over: I pick up shopping, newspapers and lunch for people who find it hard to get out.

Devin and Travis are now getting out of the car which is parked in the driveway of a suburban house. Smiling, they unload bags from the boot and leave them next to some chairs near the back door.

Voice over: There aren’t a lot of delivery services in Esperance and people love it.

The car drives off.

More coffees in black cups with the coffee cat logo are put onto the counter back at Coffee Cat. Devin gets back into the car holding one packed cardboard tray.

The car parks in a car bay outside a building with the sign: Southern Ports Authority. Port of Esperance.

It is raining slightly as Devin gets out of the car carrying the coffees.

The car drives off past the Port where there is a long red and black container ship.

The car drives a long a street with large trees on one side and into a driveway with lots of bush and cars parked every which way. Devin and Travis are smiling as they drive and Travis has a big smile as he gets out of the car.

Voice Over: The best things about working are hanging out with Travis, seeing lots of people, visiting lots of places.

A long line of people queue under a string of lights to get into a white building next to a trailer with the sign: Bread Local. Bakery & Kitchen.

Devin and Travis wait as an older lady in a white apron striped with blue puts a series of cakes into a cardboard container and brown paper bag. Travis takes the box and she smiles at him as he leaves.

Voice Over: So many people know me now and I feel great ‘cause I am helping people.

Devin loads the box into the boot. Devin and Travis exchange fist bumps and slap open palms in a kind of secret handshake.

Voice Over: Goodbye. Have a nice day.

Devin smiles as he goes past the passenger door.

End titles appear. The title says The Lives We Lead Worklife next to our logo of the outline of Western Australia in a pindan colour, with the blue and orange geode.

The next slide shows our funders and partners:

Government of Western Australia, Department of Communities and says – The Lives We Lead has been funded by the Department of Communities, Disability Services.

Underneath are partner logos: WAIS, Women with Disabilities WA Inc, EDAC PWDWA and YDAN.